



UW HEALTH CARE ANYWHERE VIDEO VISITS

As of January 1, 2018, certain Quartz plan members can access UW Health's Care Anywhere Video Visits program and do not need a UW Health Primary Care Physician to use this service. If your plan currently has coverage for eVisits, you will also have coverage for UW Health Care Anywhere beginning January 1, 2018.



UW Health Care Anywhere Video Visits app gives you easy, quick access to a medical provider, whenever you or your family needs nonemergency care. From the comfort of your home or work – Care Anywhere is available 24/7, providing video visits using the app on your smartphone, tablet or computer equipped with a web camera. You can download the mobile app on the App Store or get it on Google: "Care Anywhere University of Wisconsin." When using the mobile app, data fees may apply.

USE VIDEO VISITS FOR

- Abdominal pain
- Allergies
- Cough
- Fever
- Ear pain
- Stuffy / runny nose
- Sore throat
- Painful / difficult urination
- Nausea and vomiting
- Low back pain
- Diarrhea
- Eye infections
- Joint pain
- Sprains
- Headache
- Minor skin problem

Depending on your medical concern, the health care provider can provide a diagnosis, suggest follow-up care and prescribe medication, when appropriate. Providers are available to see you for a video visit 24 hours a day, every day of the year. You must be in the state of Wisconsin to receive care. Not all illnesses can be addressed via Care Anywhere. If necessary, you may be referred to another UW Health location to be evaluated.

HOW IT WORKS

- 1. Enroll:** Quickly and easily create an account and your information is then stored securely for all future online visits at uwhealthcareanywhere.org.
- 2. Choose:** Pick the medical provider that works best for you from a list of available health care providers.
 - ▶ Briefly give us the medical concern you've contacted us about, along with some of your medical history. Your physician will review your concern and medical background before starting the video visit. Our web-based and mobile app visits use secure, high-quality streaming video.
 - ▶ Also choose the pharmacy that is most convenient for you. If a prescription is necessary, your doctor will electronically transfer the prescription to this pharmacy.
- 3. Download the app:** Get started by downloading the mobile app and have a video visit on your smartphone or tablet –
 - ▶ iOS: From your device, go to Apple's app store – search "Video Visit – UW Health Care Anywhere"
 - ▶ Android: From your device, go to the Play Store – search "Video Visit – University of Wisconsin"
 - ▶ Desktop: uwhealthcareanywhere.org

HOW MUCH DOES A VIDEO VISIT COST?

Connect with a medical provider for as little as \$49 per visit. Enter your insurance information during the pre-visit process to get the lowest out-of-pocket expense. **This is not a covered benefit for BadgerCare Plus and Medicare Select members.**

To learn more, call Quartz Customer Service at (800) 362-3310.

Unity Health Plans Insurance Corporation complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Spanish – ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de ayuda con el idioma. Llame al (800) 362-3310, TTY / TDD: 711 / (800) 877-8973.

Hmong – LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau (800) 362-3310, TTY / TDD: 711 / (800) 877-8973.